



Tailor-made workflow solutions

Integrated Information Solutions

CASE STUDY

ABB

ABB is a leader in power and automation technologies that enable utility and industry customers to improve performance while lowering environmental impact.

The ABB Group of companies operates in 100 countries and employs approximately 133,000 staff.

ABB has regional offices around the world and different intellectual property sources and formats at each. The company wanted to consolidate its provision of patent information, so it contacted Integrated Information Solutions (IIS).

IIS provided ABB with an Intranet solution that has saved the company time and money. The solution has improved ABB's internal communication and its workflow processes.

ABB now has a current awareness service and search database in one solution. It has access to overviews of patents via patent abstracts and images, and more detailed full patent data when needed. The solution has also given engineers at ABB faster and easier contact with the patent department regarding relevant or competitive patents. The controlling options have allowed for easier billing, and no administrative input is required from the IP or IT departments.

"With this solution it is possible to inform all responsible people in all subsidiaries about relevant new patents or patent applications not later than one week after the publication date"

Frank Marks, Patent Attorney, ABB

To find out how Integrated Information Solutions can help improve your workflow, visit www.thomsonscientific.com/iis, or contact the consultancy team at iis@wila-derwent.com