

Performance Information for Appropriations

Vote Veterans' Affairs - Defence Force

MINISTER(S) RESPONSIBLE FOR APPROPRIATIONS: Minister of Veterans' Affairs (M75)

ADMINISTERING DEPARTMENT: New Zealand Defence Force

MINISTER RESPONSIBLE FOR NEW ZEALAND DEFENCE FORCE: Minister of Defence

Part 1 - Summary of the Vote

Part 1.1 - Overview of the Vote

The Minister of Veterans Affairs is responsible for the appropriations in the Vote for the 2008/09 financial year covering the following:

- A total of over \$1 million for the provision of policy advice, the provision of administrative services to relevant boards and committees, the coordination of commemorations, the administration of contracts for work carried out in Services Cemeteries.
- A total of over \$2 million for the assessment and review of entitlements and benefits (War Disablement Pension, Veterans' Pension and burial in Services Cemeteries), the provision and installation of ex-service memorials for eligible veterans and the provision of case management for veterans and their families.
- A total of under \$1 million for the development and maintenance of Services Cemeteries.
- A total of over \$2 million for the provision of services to veterans and their families.

Details of these appropriations are set out in Parts 2-6 below.

Part 1.2 - High-Level Objectives of the Vote

Government Priorities and Outcomes - Links to Appropriations

Government Priorities - Themes/Sub-themes	Government Outcomes	Appropriations
National Identity	Veterans are acknowledged	Policy and Administration
	Veterans are acknowledged	Support for Veterans and their Families
	Veterans are acknowledged	Development and Maintenance of Services Cemeteries
	Veterans are acknowledged	Services to Veterans
Families - Young and Old	The impacts of service on eligible veterans and their dependants are monitored	Policy and Administration
	The impacts of service on eligible veterans and their dependants are monitored	Services to Veterans
	The impacts of service on eligible veterans and their dependants are monitored	Support for Veterans and their Families
National Identity Families - Young and Old	The veterans' perspective is considered as part of government decision-making on issues that impact on their lives	Policy and Administration

Part 1.3 - Trends in the Vote

Summary of Financial Activity

	2003/04	2004/05	2005/06	2006/07	2007/08		2008/09			2009/10	2010/11	2011/12
	Actual \$000	Actual \$000	Actual \$000	Actual \$000	Budgeted \$000	Estimated Actual \$000	Departmental Transactions Budget \$000	Non- Departmental Transactions Budget \$000	Total Budget \$000	Estimated \$000	Estimated \$000	Estimated \$000
Appropriations												
Output Expenses	4,420	4,474	4,227	6,604	9,304	9,304	3,941	2,773	6,714	5,791	5,791	5,791
Benefits and Other Unrequited Expenses	-	-	-	-	-	-	N/A	-	-	-	-	-
Borrowing Expenses	-	-	-	-	-	-	-	-	-	-	-	-
Other Expenses	337	-	-	8,135	1,680	1,680	-	-	-	-	-	-
Capital Expenditure	225	225	2,500	920	-	-	-	-	-	-	-	-
Intelligence and Security Department Expenses and Capital Expenditure	-	-	-	-	-	-	-	N/A	-	-	-	-
Total Appropriations	4,982	4,699	6,727	15,659	10,984	10,984	3,941	2,773	6,714	5,791	5,791	5,791
Crown Revenue and Receipts												
Tax Revenue	-	-	-	-	-	-	N/A	N/A	-	-	-	-
Non-Tax Revenue	-	-	-	-	-	-	N/A	N/A	-	-	-	-
Capital Receipts	225	-	-	-	-	-	N/A	N/A	-	-	-	-
Total Crown Revenue and Receipts	225	-	-	-	-	-	N/A	N/A	-	-	-	-

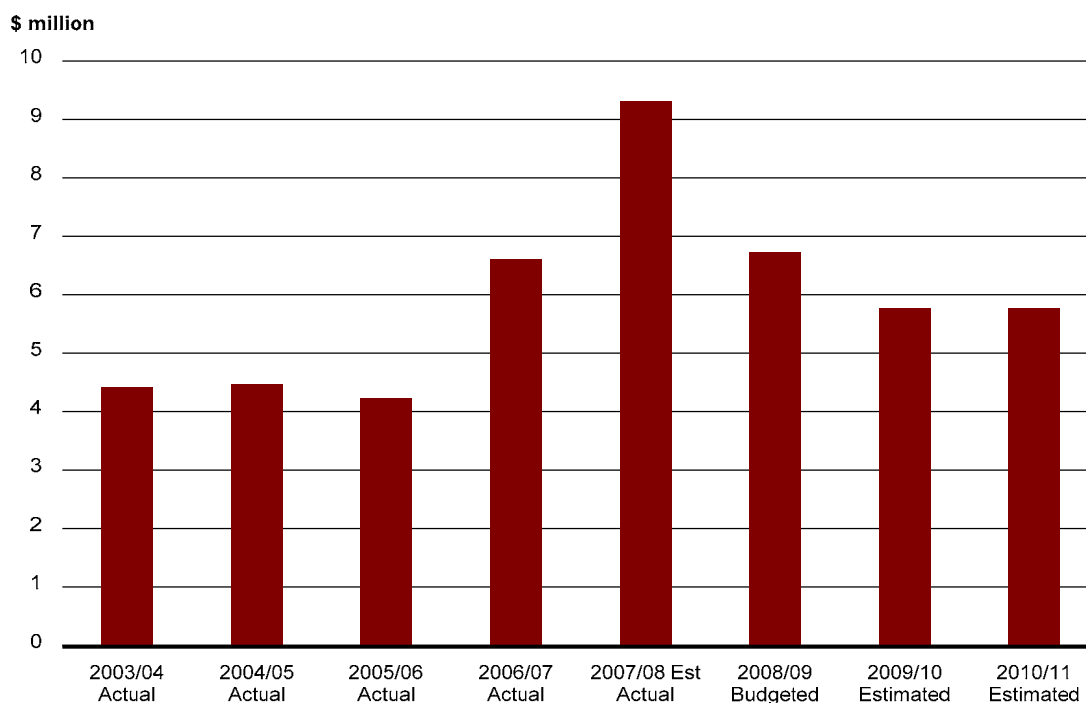
Budget Policy Initiatives

Policy Initiative	Appropriation	2007/08 Budgeted \$000	2008/09 Budget \$000	2009/10 Estimated \$000	2010/11 Estimated \$000	2011/12 Estimated \$000
Funding for the Royal New Zealand Returned and Services' Association to further its mission in providing services to veterans	Services to Veterans	-	1,000	-	-	-

Analysis of Significant Trends

Total Vote: All Appropriations

Figure 1 - Trends in total actual and estimated total expenses



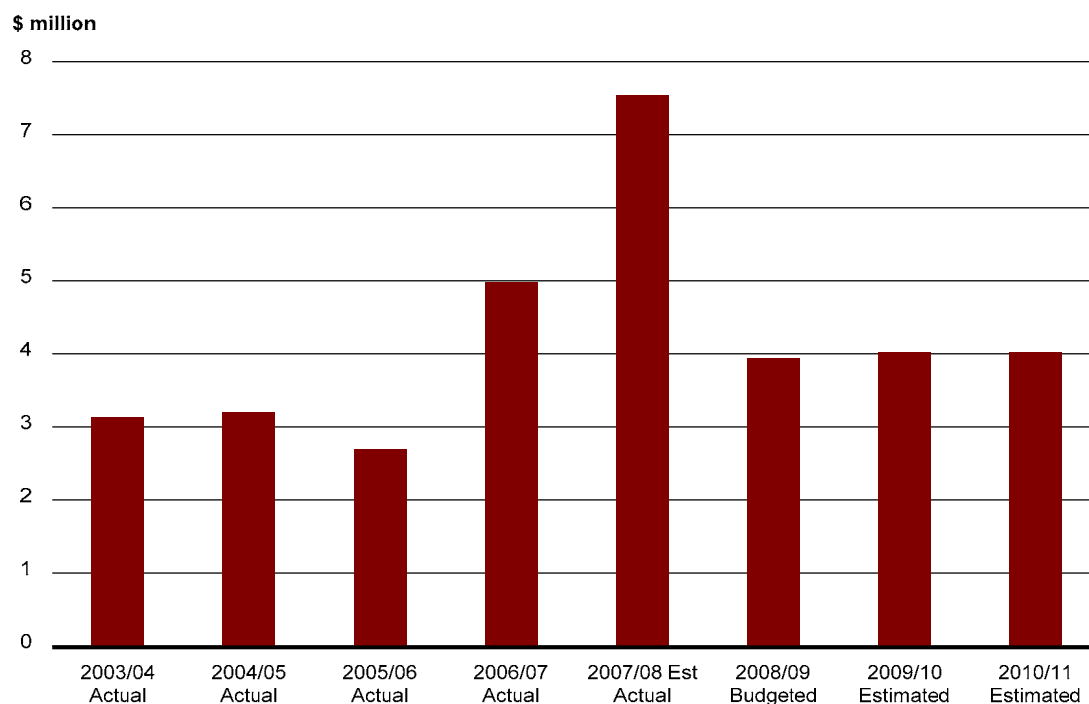
Source: Veterans' Affairs New Zealand

The departmental and non-departmental appropriations in Vote Veterans' Affairs - Defence Force show the changes discussed briefly below.

The overall trend in the vote shows movement in appropriations driven by an increased demand for the provision of services and the one off project activity.

Departmental Output Expenses

Figure 2 - Trends in departmental output expenses

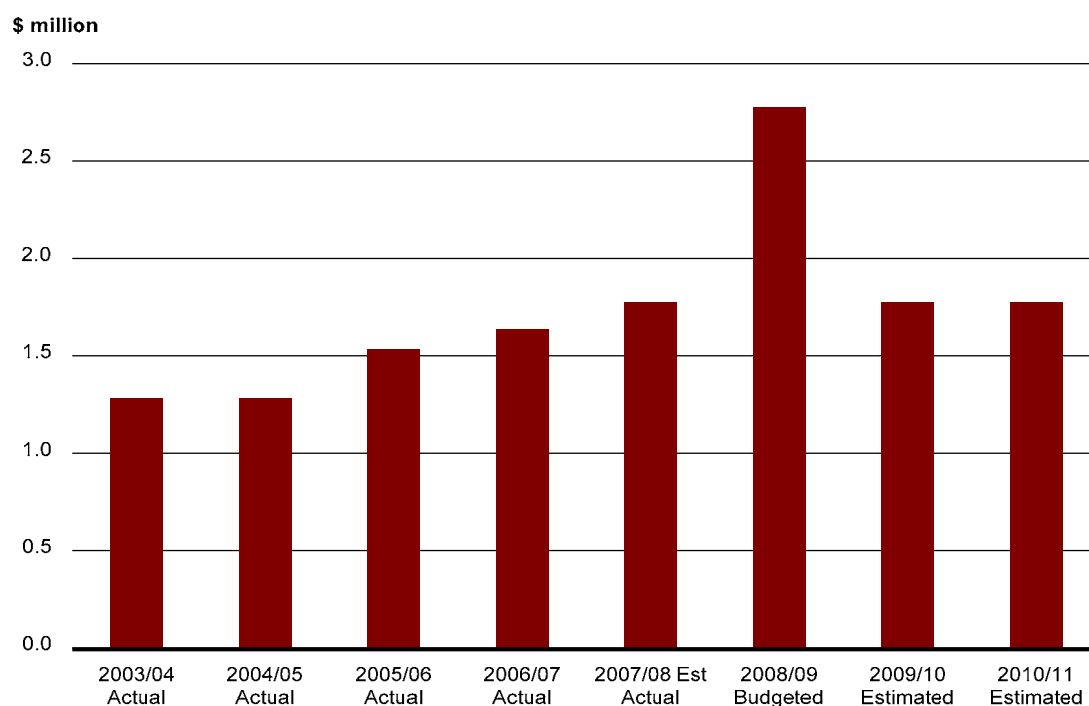


Source: Veterans' Affairs New Zealand

The movements in appropriations are driven by the one-off appropriations for one-off project activity. This includes participation in commemorations and arrangements covered by the Memorandum of Understanding (MOU) signed by the Crown and the Ex-Vietnam Services Association and the Royal New Zealand Returned and Services' Association (RNZRSA) regarding the concerns of Viet Nam Veterans.

Non Departmental Output Expenses

Figure 3 - Trends in non-departmental output expenses



Source: Veterans' Affairs New Zealand

The movements in appropriations are driven by an increased demand for services in the case management area and a non-department other expense of \$1 million in the 2008/09 year for the RNZRSA to support the RNZRSA in furthering its mission.

Other Crown Expenses

A non-departmental other expense of \$250,000 in 2006/07 as a grant to the Neville Wallace Memorial Youth Development Trust.

A non-departmental other expense of \$7 million in 2006/07 as a one-off payment to establish the Viet Nam Veterans and their Families Endowment Trust. The \$7 million will be repaid after 30 years.

A non-departmental other expense of \$1 million in the 2008/09 year for the RNZRSA to support the RNZRSA in furthering its mission.

Ex-Gratia Payments

A total of \$1.680 million in the 2007/08 year for provision of payments to veterans and/or members of their family with accepted conditions and one-off medical assessments.

Capital Expenditure

Loan to the Rannerdale Trust

A total of \$225,000 in 2003/04 to provide a loan to the Rannerdale Trust to assist with the cost of deferred maintenance and capital works at the Rannerdale War Veterans' Home. Interest on the loan is charged at the capital charge rate. The loan will be repaid when there are no longer any World War II veterans resident in the Rannerdale War Veterans' Home, or in the event that the Home is sold. The interest on the loan is rolled up to be repaid with the principal.

Loan to the Montecillo War Veterans Home

Two loans have been provided to the Montecillo Trust to assist with the cost of redevelopment of the Montecillo Veterans' Home and Hospital at a new site (\$225,000 in 2004/05 and \$2.500 million in 2005/06). Interest on the loan is charged at the capital charge rate. The loan will be repaid when there are no longer any World War II veterans resident in the Montecillo Veterans' Home and Hospital, or in the event that the Home is sold. The interest on the loan is rolled up to be repaid with the principal.

Grant to the Viet Nam Veterans and their Families Endowment Trust

A grant of \$120,000 in 2007/08 to the Viet Nam Veterans and their Families Endowment Trust to cover administration costs and payments to some veterans and their family members until the time the trust starts to generate its own income.

An additional grant of \$180,000 in 2007/08 year to the Viet Nam Veterans and their Families Endowment Trust to cover payments to some veterans and their family members until the time that the trust starts to generate its own income.

Part 2 - Details and Expected Performance for Output Expenses

Part 2.1 - Departmental Output Expenses

Intended Impacts, Outcomes and Objectives

Intended Impacts, Outcomes or Objectives of Appropriations	Appropriations
Veterans are acknowledged and recognised for their service and sacrifice and the community is aware of the role veterans have played and continue to play in developing New Zealand as a nation.	Policy and Administration
	Support for Veterans and their Families
Working in partnership with the NZDF, the impacts of service on eligible veterans and their dependants are monitored and they have information about and access to services and supports that promote wellbeing.	Policy and Administration
	Support for Veterans and their Families
The veterans' perspective is considered as part of government decision-making on issues that impact on their lives.	Policy and Administration

Policy and Administration (M75)

Scope of Appropriation

The purchase of the provision of policy advice on, and administration of, a wide range of issues relating to veterans' entitlements, care, and recognition. This includes the provision of administrative services to relevant boards and committees, the coordination of commemorations, the administration of contracts for service for, and undertaking quality audits of, maintenance and development work carried out in Services Cemeteries.

Expenses and Revenue

	2007/08		2008/09
	Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	4,901	4,901	1,669
Revenue from the Crown	4,901	4,901	1,669
Revenue from Others	-	-	-

Reasons for Change in Appropriation

One-off funding was provided in the 2007/08 year to implement the arrangements covered by a MOU signed by the Crown with the Ex-Vietnam Services Association and the RNZRSA regarding the concerns of Viet Nam Veterans.

Output Performance Measures and Standards

	2007/08		2008/09
Performance Measures	Budgeted Standard	Estimated Actual Standard	Budget Standard
Provide policy advice to the Minister of Veterans' Affairs on veterans' entitlements, care and recognition			
Replies to requests within 20 days of receipt of requests, if not otherwise specified.	95%	95%	95%
The drafts of policy papers presented to the Minister will be accepted on their first presentation.	95%	95%	95%
Policy papers will meet defined characteristics of quality advice (purpose, logic, accuracy, options, consultation, practicality and presentation).	meet	meet	meet
Responses to submissions, other than policy papers, accepted without amendment.	90%	90%	90%
Provide Ministerial Servicing and Support			
Replies to requests within 20 days of receipt of requests, if not otherwise specified.	95%	95%	95%
Responses accepted without amendment.	95%	95%	95%
Provide Administration for War Pensions Appeal Board and War Pensions Advisory Board			
Arrangements and actions meet Boards requirements.	meet	meet	meet
Actions defined by Boards will be completed within 20 working days after decisions made, unless other wise specified.	95%	95%	95%
Management of Rehabilitation Loan Scheme			
Provide information to MSD in timely manner to enable them to make payments.	100%	100%	100%
Administration of maintenance agreements and contracts for service relating to the maintenance and development of Services Cemeteries			
Contracts to be current, legally correct and clearly specify maintenance and development requirements.	meet	meet	meet
No breaches of contract by Veterans' Affairs New Zealand.	100%	100%	100%
Breaches of contracts by contractors will be managed as per the conditions in the contract.	meet	meet	meet
Services Cemeteries will have maintenance agreement specifying the maintenance standards in place.	100%	100%	100%
Quality Audits of Services Cemeteries			
Specifications outlined in contracts for service have been met.	100%	100%	100%
Services Cemeteries are maintained to the satisfaction of VANZ, Local Authorities, the RSA and veterans' representative organisations.	meet	meet	meet
Coordinate New Zealand's participation in the commemoration of significant military anniversaries			
Participation to be delivered in accordance with agreed parameters and budget.	meet	meet	meet
The event coordination will be to the satisfaction of the key stakeholders.	meet	meet	meet

Conditions on Use of Appropriation

Reference	Conditions
Quality Characteristics	Description
Purpose	The aims of the papers are clearly stated and answer the questions the Minister has raised.
Logic	The assumptions behind the advice are explicit, the argument is logical and supported by facts.
Accuracy	The facts in the papers are accurate and all material facts have been included.
Options	An adequate range of options has been presented and each is assessed for benefits, costs and consequences to the Government and the community.
Consultation	Evidence of adequate consultation with interested parties and possible objections to proposals have been identified.
Practicality	The problems of implementation, technical feasibility, timing and consistency with other policies have been considered.
Presentation	The format meets Cabinet Office requirement, the material is effectively and concisely summarised, has short sentences in plain English, and is free from spelling and grammatical errors.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2007/08 Budgeted \$000	2008/09 Budget \$000	2009/10 Estimated \$000	2010/11 Estimated \$000	2011/12 Estimated \$000
New Zealand Government participation in commemorative activities in Korea and Monte Cassino	2003/04	-	-	-	-	-
New Zealand Government participation in commemorative activities related to the 90th anniversary of the landings at Gallipoli and the 60th anniversaries of Victory in Europe and Victory in Japan Days	2004/05	-	-	-	-	-
Year of the Veteran	2006/07	-	-	-	-	-
Commemoration of Anzac Day at Gallipoli	2005/06	746	820	897	897	897
Memorandum of Understanding (MOU) signed by the Crown with the Ex-Vietnam Services Association and the Royal New Zealand Returned and Services' Association regarding the concerns of Viet Nam Veterans	2006/07	3,210	150	150	150	150
NZ Government attendance at the commemoration of the 90th anniversary of Passchendaele	2006/07	196	-	-	-	-

Services to Veterans (M75)

Scope of Appropriation

To purchase the assessment of entitlements and benefits and the provision of appropriate services. This includes the assessment and review of entitlements and benefits - War Disablement Pension, Veterans' Pension and burial in Services Cemeteries, the provision and installation of ex-service memorials for eligible veterans and the provision of case management for veterans and their families.

Expenses and Revenue

	2007/08		2008/09
	Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	2,630	2,630	2,272
Revenue from the Crown	2,153	2,153	1,795
Revenue from Others	477	477	477

Reasons for Change in Appropriation

One off funding was provided in the 2007/08 year to implement the arrangements covered by a MOU signed by the Crown with the Ex-Vietnam Services Association and the RNZRSA regarding the concerns of Viet Nam Veterans.

Output Performance Measures and Standards

	2007/08		2008/09
	Budgeted Standard	Estimated Actual Standard	Budget Standard
Performance Measures			
Assess and Review Entitlements to War Disablement Pension and Veterans Pension			
Assessments and Reviews will be conducted against extant policy.	meet	meet	meet
Assessments will be completed within 10 working days of receipt by the War Pensions Claims Panel.	95%	95%	95%
Reviews and re-openings will be completed within 3 months of receipt by the National Review Officer.	95%	95%	95%
Reviews will be completed within 3 months of receipt by the Secretary for War Pensions.	95%	95%	95%
Appeals will be heard within 3 months of receipt by the War Pensions Appeal Board.	95%	95%	95%
Provide Ex-Service Memorial Plaques and Headstones for Eligible Veterans			
Ex-service memorials will be factually correct, meet technical specifications as contracted and be correctly installed.	99.5%	99.5%	99.5%
Decisions on eligibility for an ex-service memorials will be made within legislative parameters.	meet	meet	meet
Where correct documentation is been supplied with the application an ex-Service memorials will be manufactured and installed within four months of receipt of the order.	75%	75%	75%
Provide Case Management			
New referrals to case management will be assigned a case manager within 5 working days.	95%	95%	95%
Active cases will be contacted every 4 months (in the range 1 to 4 months) to monitor progress and the effectiveness of the interventions put in place.	100%	100%	100%
Veterans and their families that are part of the case management service will be satisfied that the service delivered is appropriate to meet their needs.	85%	85%	85%

Conditions on Use of Appropriation

Reference	Conditions
Extant Policy	Policy complies with the War Pensions Act 1954.
Technical specifications for ex-service memorials.	Ex-service memorial must meet specified size, material composition and finish as per the relevant contract specifications.
Eligibility for ex-service memorials	Decision on eligibility for ex-service memorials will be made on the basis of Section 15 of the Burial and Cremation Act 1964.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2007/08 Budgeted \$000	2008/09 Budget \$000	2009/10 Estimated \$000	2010/11 Estimated \$000	2011/12 Estimated \$000
MOU signed by the Crown with the Ex-Vietnam Services Association and the RNZRSA regarding the concerns of Viet Nam Veterans.	2006/07	610	202	202	202	202

Part 2.2 - Non-Departmental Output Expenses

Intended Impacts, Outcomes and Objectives

Intended Impacts, Outcomes or Objectives of Appropriations	Appropriations
Veterans are acknowledged and recognised for their service and sacrifice and the community is aware of the role veterans have played and continue to play in developing New Zealand as a nation.	Development and Maintenance of Services Cemeteries
	Services to Veterans
Working in partnership with the NZDF, the impacts of service on eligible veterans and their dependants are monitored and they have information about and access to services and supports that promote wellbeing.	Services to Veterans

Development and Maintenance of Services Cemeteries (M75)

Scope of Appropriation

The purchase of the development and maintenance of Services Cemeteries.

Expenses

	2007/08		2008/09
	Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	746	746	746

Output Performance Measures and Standards

Performance Measures	2007/08		2008/09
	Budgeted Standard	Estimated Actual Standard	Budget Standard
Develop and Maintain Services Cemeteries			
Works carried out under contract will comply with agreed contract standards.	90%	90%	90%
Services Cemeteries will be maintained to specified standards.	100%	100%	100%
Works in Services Cemeteries will be managed in accordance with an agreed annual programme.	meet	meet	meet
Works carried out will be to the satisfaction of Local Authorities, the RSA and veterans' representative organisations.	meet	meet	meet

Conditions on Use of Appropriation

Reference	Conditions
Standards for Services Cemeteries	These define the maintenance standards for service cemeteries that Local Authorities need to meet in order to receive maintenance grants.
Works in Services Cemeteries	All work funded under this appropriation is contracted with specifications around the work to be undertaken.

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2007/08 Budgeted \$000	2008/09 Budget \$000	2009/10 Estimated \$000	2010/11 Estimated \$000	2011/12 Estimated \$000
Additional annual maintenance grant paid for the routine upkeep of Services Cemeteries	2003/04	512	512	512	512	512

Support for Veterans and Their Families (M75)

Scope of Appropriation

To provide for the support of veterans and their families. This includes the provision of counselling for veterans' families, the reimbursement of out of pocket expenses for veterans' children with specified conditions and additional support for veterans to facilitate them remaining in their own homes for as long as possible.

Expenses

	2007/08		2008/09
	Budgeted \$000	Estimated Actual \$000	Budget \$000
Total Appropriation	1,027	1,027	2,027

Reasons for Change in Appropriation

A non departmental other expense of \$1 million in the 2008/09 year for the RNZRSA to support the RNZRSA in furthering its mission.

Output Performance Measures and Standards

	2007/08		2008/09
Performance Measures	Budgeted Standard	Estimated Actual Standard	Budget Standard
Support for Veterans and Their Families			
The services provided will be to the satisfaction of the veteran and/or the veteran's family.	meet	meet	meet
Works carried out under contract will comply with agreed contract standards.	95%	95%	95%

Conditions on Use of Appropriation

Reference	Conditions
Services	All interventions are contracted with specifications around the work to be undertaken

Current and Past Policy Initiatives

Policy Initiative	Year of First Impact	2007/08 Budgeted \$000	2008/09 Budget \$000	2009/10 Estimated \$000	2010/11 Estimated \$000	2011/12 Estimated \$000
Additional services to veterans and their families	2005/06	475	475	475	475	475
MOU signed by the Crown with the Ex-Vietnam Services Association and the RNZRSA regarding the concerns of Viet Nam Veterans.	2006/07	1,500	-	-	-	-