

ARRIVE EARLY

Plan your trip so that you're at the venue well before the scheduled start of the event. Gates open **two hours** before the start of competition at city venues and **three hours** before the start of competition at Whistler and Cypress Mountain venues. Gates open **four hours** prior to the start of the Opening and Closing Ceremonies.

GO CAR-FREE

As there is no spectator parking at any Olympic venue, public transportation is the best way to go. Don't forget to reserve your seat on the Olympic bus network for Whistler and Cypress Mountain events. See **page 38** for more information on Games-time transportation.

DRESS APPROPRIATELY

Dress for cold and wet weather — warmly, in layers and in waterproof clothing. Remember to wear suitable footwear as you may have to walk on uneven, snowy or icy surfaces.

HAVE YOUR TICKETS READY

Be sure to have your tickets with you as you must have a valid ticket to enter a venue. Treat your tickets like cash; lost or stolen tickets will not be replaced or refunded.



PREPARE FOR THE SECURITY SCREENING

Avoid taking large bags to the venues. If you are unsure of what you can and cannot bring with you, check the prohibited and restricted items list on **page 28**.

YOUR PAYMENT OPTIONS

Visa cards and cash are the only methods of payment accepted at Olympic venues.

ACCESSIBILITY

All venues have been reviewed for accessibility. If you have a specific need, see the nearest staff member for assistance.

BE INFORMED

At the venue, look for wayfinding signage, listen to announcements and read the message boards — this will provide you with the information you need to make the most of your experience. Is there still something you need to know? Don't hesitate to visit our information booths located at each venue.



Opening Ceremony
Closing Ceremony



Victory
Ceremonies

BC PLACE

GATES OPEN FOUR HOURS PRIOR TO THE START OF THE OPENING AND CLOSING CEREMONIES, AND TWO HOURS BEFORE THE VICTORY CEREMONIES.

GETTING HERE



By rapid transit

Take the Expo Line/Millennium Line to Stadium-Chinatown station **OR** Canada Line to Vancouver City Centre station.



Other downtown rapid transit options include stopping at Main Street-Science World, Yaletown Roundhouse, Waterfront or Granville stations, then walking along the pedestrian corridors.



By bus

Many direct routes serve downtown Vancouver from various points in Metro Vancouver (see translink.ca).

Once you're downtown, use the pedestrian corridors (see **page 46**) to walk to the venue.

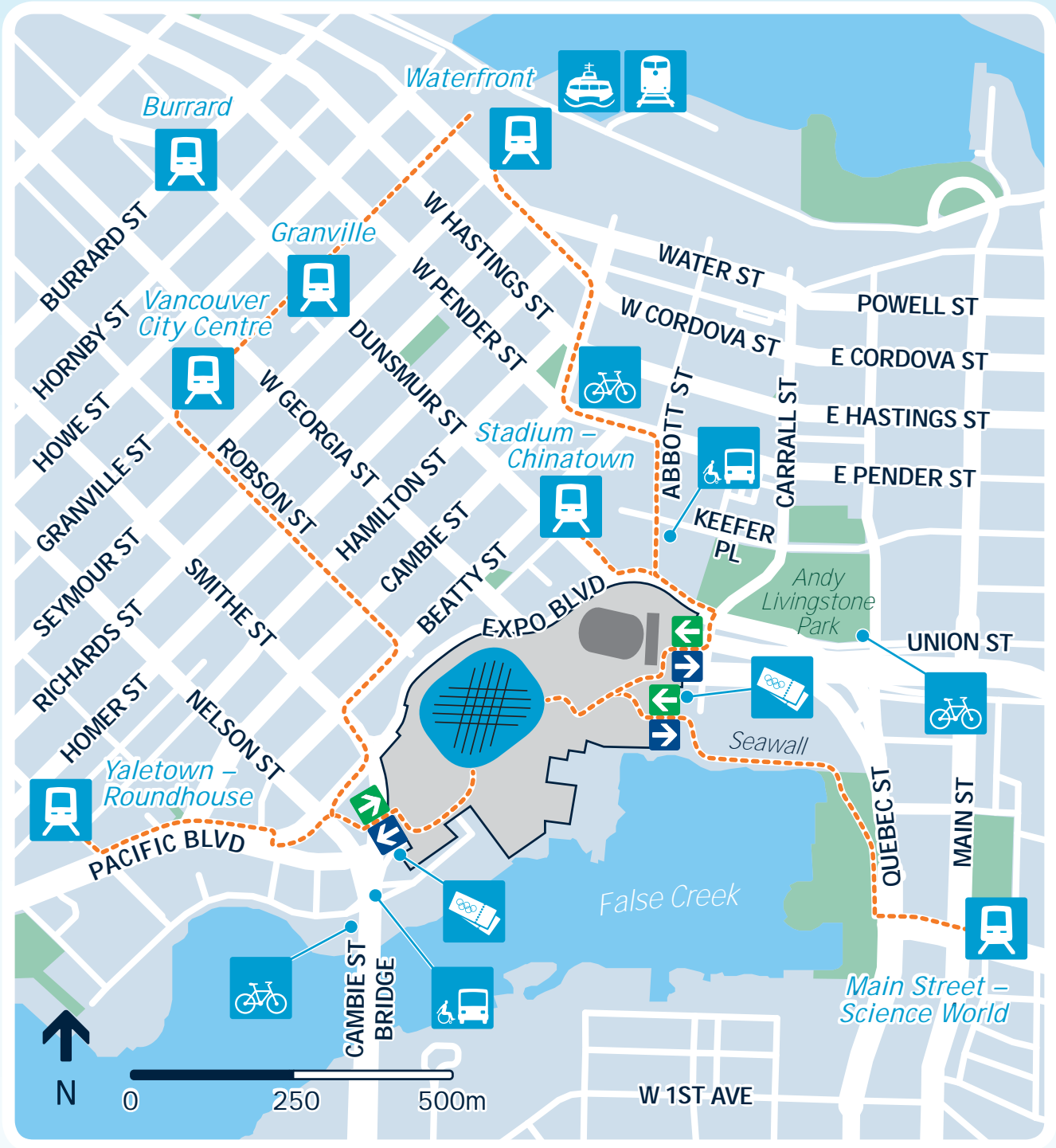


By bicycle

Access the nearby Seawall from Quebec Street, Carrall Greenway, Adanac bikeway, Central Valley Greenway or the Cambie Street Bridge.

Bike parking is located under the north end of the Cambie Street Bridge, near Andy Livingstone Park (Union Street at Quebec Street), and at the parkade at Cambie Street and Pender Street.





Tip Gates will open at 14:00 for the Opening Ceremony and at 13:30 for the Closing Ceremony. You are asked to be in your seats by the start of the audience participation rehearsal at 17:00 for the Opening Ceremony and 16:30 for the Closing Ceremony.



TICKETS

Ticket box offices are located on both the east and west side of the venue.

To save yourself some time, once you've cleared the security screening area, check your ticket and enter the venue through the correct gate. Signage will help direct you.

For event start times, please refer to your ticket.



INFORMATION

Visit the information booths located on Level 2, Section 234 and on Level 4, Section 446 if you have any questions concerning venue and competition information, tourist information or ticket resolution issues. Lost and found is also located at the information booths.



ACCESSIBILITY

The closest accessible transportation drop-off area is located on the corner of Nelson Street and Marinaside Crescent. From here spectators can enter the venue through Gate J, located one level directly below Gate F. There is an additional accessible transportation drop-off area located on the corner of Abbott Street and Keefer Place.



DO

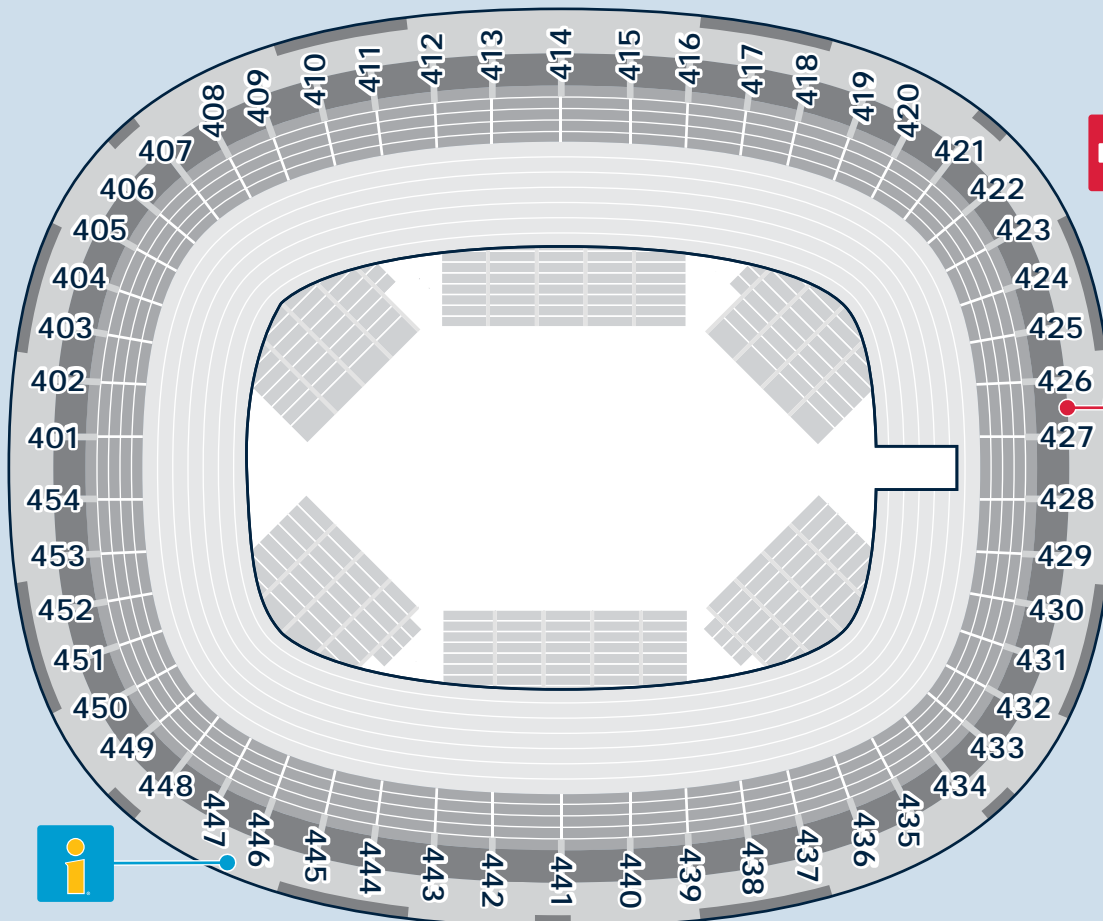
Flash photography for personal use is allowed.

Dress appropriately and wear layers. Although BC Place is an indoor venue, you may find yourself standing in line for an extended period of time in order to enter the venue.

DID YOU KNOW on March 12, 2010,
BC Place will host the first indoor Opening
Ceremony for a Paralympic Winter Games?



LEVEL 4



Concessions, merchandise kiosks and toilets are located throughout this venue.

