

ARRIVE EARLY

Plan your trip so that you're at the venue well before the scheduled start of the event. Gates open **one to two hours** before the start of competition at city and Whistler venues. Gates open **four hours** prior to the start of the Opening Ceremony, **three hours** prior to the start of the Closing Ceremony and **two hours** prior to the start of the Victory Ceremonies.

TRAVELLING TO VENUES

In Metro Vancouver, public transit is the best way to go. If you're heading to Whistler, options include commercial motorcoach and rideshare/carpool. Parking for spectators is at the Whistler Paralympic Park spectator parking lots (see map on [page 45](#)).

DRESS APPROPRIATELY

Dress for cold and wet weather — warmly, in layers and in waterproof clothing. Remember to wear suitable footwear as you may have to walk on uneven, snowy or icy surfaces.

HAVE YOUR TICKETS READY

Be sure to have your tickets with you as you must have a valid ticket to enter a venue. Treat your tickets like cash; lost or stolen tickets will not be replaced or refunded.



PREPARE FOR THE SECURITY SCREENING

Avoid taking large bags to the venues. If you are unsure of what you can and cannot bring with you, check the prohibited and restricted items list on [page 26](#).

YOUR PAYMENT OPTIONS

Visa cards and cash are the only methods of payment accepted at Paralympic venues.

ACCESSIBILITY

All venues have been reviewed for accessibility. If you have a specific need, see the nearest staff member for assistance.

BE INFORMED

At the venue, look for wayfinding signage, listen to announcements and read the message boards — this will provide you with the information you need to make the most of your experience. Is there still something you need to know? Don't hesitate to visit our information booths located at each venue.



Opening
Ceremony

BC PLACE

GATES OPEN FOUR HOURS PRIOR TO THE START OF THE OPENING CEREMONY.

GETTING HERE



By rapid transit

Take the Expo Line/Millennium Line to Stadium-Chinatown station **OR** Canada Line to Vancouver City Centre station.



Other downtown rapid transit options include stopping at Main Street-Science World, Yaletown Roundhouse, Waterfront or Granville stations, then walking to the venue.



By bus

Many direct routes serve downtown Vancouver from various points in Metro Vancouver (see translink.ca).

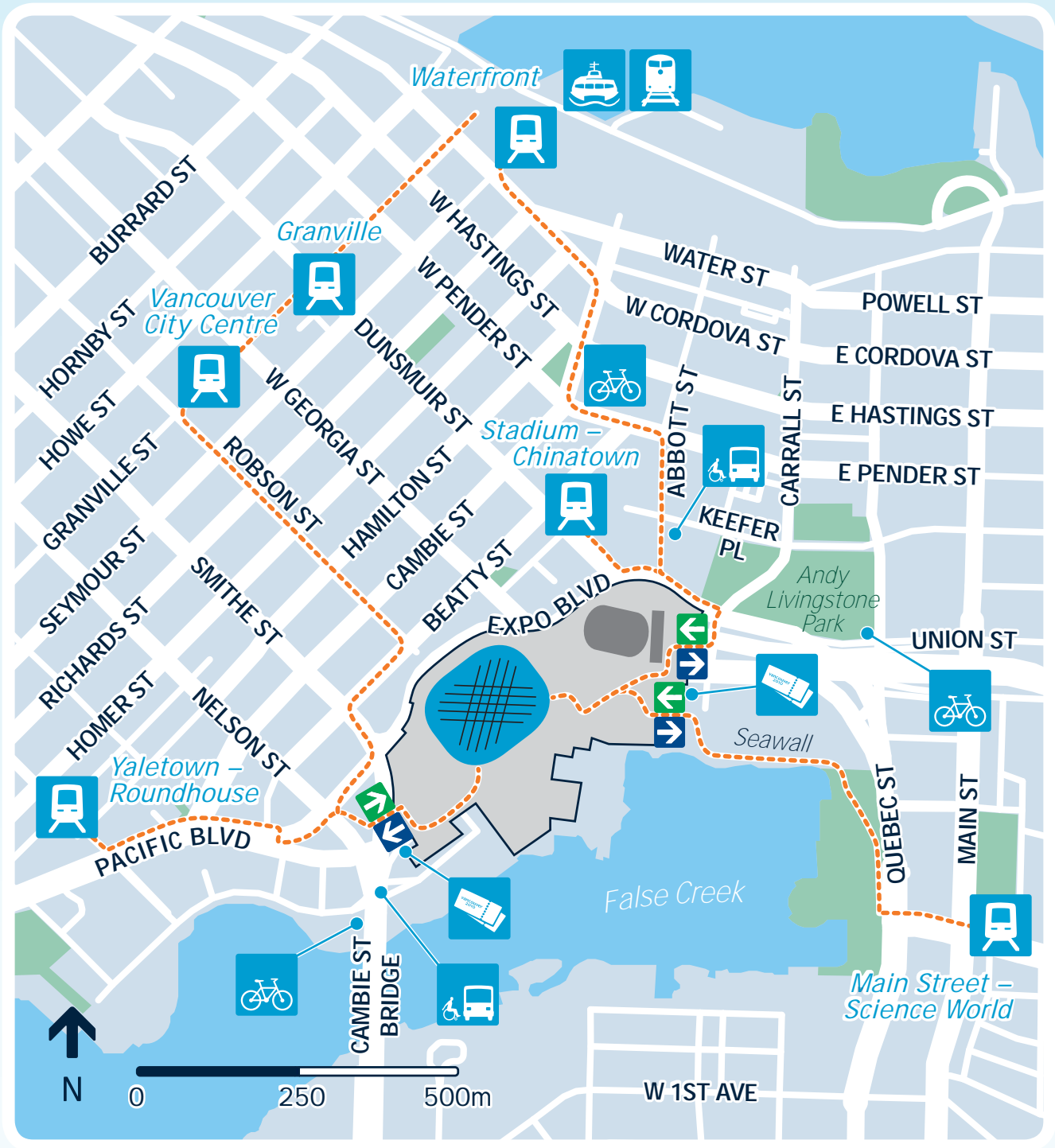


By bicycle

Access the nearby Seawall from Quebec Street, Carrall Greenway, Adanac bikeway, Central Valley Greenway or the Cambie Street Bridge.

Bike parking is located under the north end of the Cambie Street Bridge, near Andy Livingstone Park (Union Street at Quebec Street), and at the parkade at Cambie Street and Pender Street.





Tip Gates will open at 14:00 for the Opening Ceremony. You are asked to be in your seats by the start of the audience participation rehearsal at 17:00.





TICKETS

Ticket box offices are located on both the east and west side of the venue.

To save yourself some time, once you've cleared the security screening area, check your ticket and enter the venue through the correct gate. Signage will help direct you.



INFORMATION

Visit the information booths located on Level 2, Section 234 and on Level 4, Section 446 if you have any questions concerning venue and competition information, tourist information or ticket resolution issues. Lost and found is also located at the information booths.



ACCESSIBILITY

The closest accessible transportation drop-off area is located on the corner of Nelson Street and Marinaside Crescent. From here spectators can enter the venue through Gate J, located one level directly below Gate F. There is an additional accessible transportation drop-off area located on the corner of Abbott Street and Keefer Place. Accessible seating is integrated on Levels 2, 3 and 4 of the seating bowl.



DO

Flash photography for personal use is allowed.

Dress appropriately and wear layers. Although BC Place is an indoor venue, you may find yourself standing in line for an extended period of time in order to enter the venue.



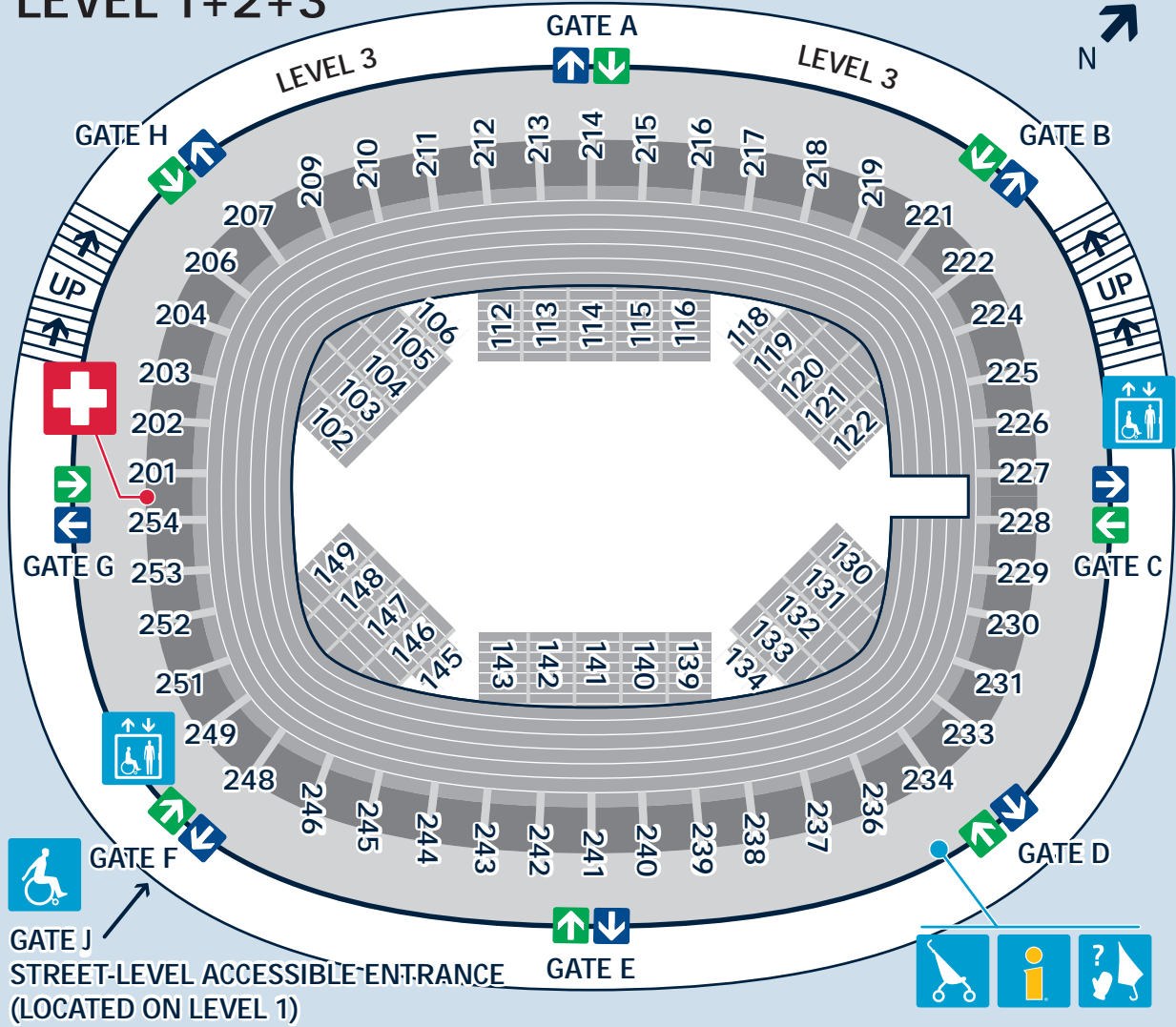


DON'T

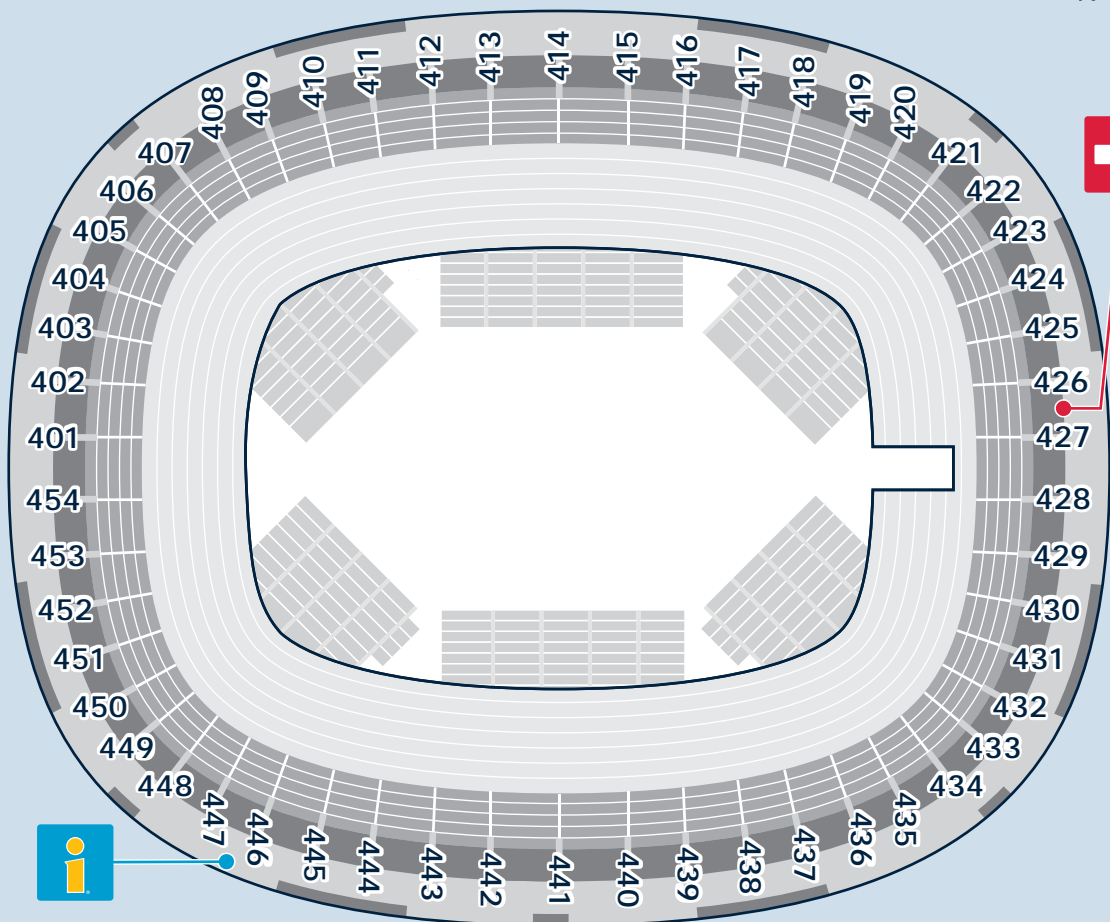
Bringing large bags or unnecessary items is highly discouraged. See **page 26** for regulations surrounding prohibited and restricted items and actions — this will help keep the entry process smooth and efficient. Delays at the security screening areas will increase the time you may have to wait before entering the venue.

Please remember that leaving and re-entering the venue is not permitted.

LEVEL 1+2+3



LEVEL 4



Concessions, merchandise kiosks and toilets are located throughout this venue.

